



Interested in learning how our proven software platform can revitalize your business communications?

With **Capizmo Communications**, we give you the tools and features you need to enhance your business for improved growth and success. Utilize countless options to take your business to the next level with a wide variety of services from Hosted PBX and VoIP to Enhanced SIP Trunking.

Unified Communications

Unified Communications (UC) is the seamless integration of voice, presence, chat, data, applications, and other technologies that help drastically improve your communication processes and business productivity. Our software and services enable you to access your account and seamlessly incorporate our high-value cloud communication services including:

 Hosted PBX & VoIP

 Customer Portal

 SIP Trunking

 Mobile VoIP

 Integrated Solution

Hosted PBX & VoIP

Call Center

- Agents
- Pause
- Queues
- Reason Codes
- Tally Codes
- Zero Out

Call Conferencing

- Conference Bridges
- 3-Way Conference Call

Call Management

- Attended Transfer
- Auto Attendant Answering
- Automatic Call Distribution (ACD)
- Barge
- Burstable Virtual Call Paths
- Busy Call Forwarding
- Call Forwarding

Call Management (continued)

- Call Hold
- Call Park
- Call Queue
- Call Recording
- Call Routing Time Frames
- Call Waiting Indicator
- Caller ID
- Caller ID Blocking
- Caller ID Routing
- Direct Inward Dialing (DID)
- Direct Inward System Access (DISA)
- Directed Call Pickup
- Disable Outbound Dialing
- Do Not Disturb
- Find Me (Digital Assistant)
- Forward Calls Locally or Remotely (via Phone or Web)
- Incoming Call Blocking
- Incoming Call Identification
- Incoming Caller ID Routing
- Incoming Privacy Screening
- Listen Live
- Live Person Answering
- Multicast Paging
- No Answer Call Forwarding
- Office Intercom
- One Button Redial
- 1-6 Digit Extension Dialing
- Outbound Dialing Rules
- Outgoing Call Blocking
- Ring Groups
- Shared Virtual Call Paths
- Speed Dial
- Unattended Transfer
- Voicemail
- Voicemail to Email
- Voicemail to Text Message

Hosted PBX & VoIP (Continued)

Music on Hold

- Commercials On Hold (By Phone Number)
- Music On Hold (Custom or Default)

Virtual Auto Attendants

- Multiple Top Level Auto Attendants
- Sub-Level Auto Attendants
- Top Level Auto Attendants
- (Always On or Time Based)

Origination and Termination

- Domestic Origination
- Domestic Termination
- E911 Support
- Endpoint Templates
- International Termination
- Shared Line Appearance
- Toll Free Numbers

Reporting

- Accounting and Billing Reports
- Activity Reports
- Call Detail Records
- Call Traffic by Extension
- Call Volume Graphs
- Call Center Reports

Mobile VoIP

With Mobile VoIP, your mobile phone becomes your mobile office. Utilize features like office extension, extension-to-extension dialing, Caller ID and more to increase productivity while pulling together voice, chat, video, and other services to support your mobile workforce. Features include:

- Cloud Extensions
- Mobile Office Extensions
- Support for Softphones

Integrated Solution

- Account Management
- Automated Billing System
- Case Management / LNP
- Click-to-Dial
- Detailed Accounting
- Endpoint Template Management
- Message Center
- Operator Console
- Shared Line Appearance Hunt Group
- Test My Connection
- URL Agent
- User Dashboard

Customer Portal

- API
- Hosted Fax
- Microsoft Outlook Plugin
- Salesforce.com Plugin
- Screen Pops

SIP Trunking

- Enhanced SIP Trunking
- Standard SIP Trunking

How to Switch

Interested in switching to **Capizmo Communications**? Call **855-916-3500** to receive a customized quote detailing the benefits of utilizing our innovative products and services. When you're ready, we'll install your new phone system with **ZERO** downtime, so you can get back to business.